

Phishing scams are stealing life savings. Posing as real estate or title insurance agents, scammers email homebuyers like you, claiming that down payments and closing costs need to be wired elsewhere.

Our team is here to help you go through the transaction process safely and securely!

## PAY ATTENTION

- TALK with your real estate and/or title insurance agent about the closing process and money transfer protocols including alternatives to wiring funds.
- NEVER click on or respond to emails about wiring funds or about the payment process changing.
- ALWAYS call your real estate or title agent at a verified phone number before agreeing to anything via email.

## **ALWAYS VERIFY**

- CONFIRM your wiring instructions using a KNOWN NUMBER before transferring funds. Don't use phone numbers or links from an email.
- Have your bank confirm the name on the account and LOOK FOR ANY RED FLAGS in the wiring instructions before wiring funds.
- CONFIRM your transfer with your real estate agent and/or title company within four to eight hours.

## WHEN IN DOUBT, CALL OUR TEAM!

Unsure about an email, call or instructions? Call our office directly and we can help address concerns or provide confirmation.

